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WS iNet hires Mahmood Akhwand as Vice President of Technology Infrastructure

Plano, Texas – January 7, 2010 – Working Solutions and WS iNet, one of the leading hosted contact center technology companies, welcomes Mahmood Akhwand as VP of Technology Infrastructure. Akhwand, with more than 20 years of experience in the contact center industry, will handle architectural design, systems integrations, self-service applications, and emerging technologies for the WS iNet platform.

Previously, Akhwand worked at West Corporation and Verizon Communications. In addition to his reputation as a leading voice expert, he is a joint holder of four patents in user speech recognition and call center technology. His accomplishments also include building the world's largest self-service IVR platform.

"As more companies look at transaction automation, we are very pleased to have a leader of Mahmood's caliber and experience to help us continue to expand and improve our hosted contact center infrastructure," said George Platt, EVP and GM of WS iNet. "His extensive work in call center speech and IVR applications will make him a great asset to our team."

About WS iNet: WS iNet, an affiliate sister company of Working Solutions, hosts intelligent, on-demand contact center technology to clients needing a flexible, robust, cost-effective solution. A leader in delivering innovative contact center technology, WS iNet partners with its clients to achieve optimum customer engagement, satisfaction, and loyalty.

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